



# Planzer – an ExeonTrace NDR Case Study

How ExeonTrace secures Planzer's distributed network

## Planzer Business Background

**Industry: Logistics & Transportation**

With more than 5,000 employees worldwide and a revenue of almost 1 Bio. CHF, Planzer is a leading Swiss logistics company. Planzer operates 1,900 vehicles at 70 locations in Switzerland, Italy, France, Germany, and Hongkong among others. The family-owned Planzer group transports goods and parcels by road and rail nationally and internationally. In addition, Planzer also offers warehouse logistics services to domestic and global clients.

## Benefits provided by ExeonTrace:

- Visibility of the highly distributed IT infrastructure
- Pure software-based – deployed within just a few days and no additional hardware needed
- Ongoing incident monitoring – deployed within just a few days
- Legacy systems highly protected

## Initial Situation:

- Distributed network across 70 global locations
- Outages would have far-reaching operational and financial consequences
- Historic log data needed to localise possible incidents
- Legacy systems that need to be secured

"I'm highly impressed by the technical abilities of this Network Detection & Response solution. I can definitely sleep better knowing that we have ExeonTrace in our network."

**Peter Hagen**  
CIO Planzer

"As CEO and owner of a fast-moving logistics company, I cannot afford any system interruptions due to cyber incidents. With ExeonTrace, we have found a solution to monitor our network and quickly detect cyber threats."

**Nils Planzer**  
CEO & Owner Planzer

## Challenge



- Planzer's day-to-day operations highly rely on digital systems, downtime simply isn't an option.
- The Planzer security team sought a solution easily allowing them to navigate through the log data to go back in time in case a security incident or problem happens
- As Planzer operates across 70 sites, the low set-up effort without additional hardware at every location was a requirement.
- In addition, Planzer aimed at securing critical legacy systems which are essential for daily business operations but are especially vulnerable to attacks since they can no longer be updated



## Solution

- **Total visibility:** Through the integration of ExonTrace, all Planzer sites and networks can be monitored. With the Algorithm-driven threat scoring, the network is constantly monitored and advanced attacks are immediately reported by an alert
- **Clever data handling:** Flow data collection (NetFlow) from 70 locations distributed all over the world. Data exported by customer's existing firewall.
- **Software-based:** ExeonTrace software deployed as a VM in the customer's Azure cloud
- **Rapid deployment:** Setting up the solution and establishing visibility over 70 locations took a single day only.

## Benefits



- Unique value: ExeonTrace allows the customer to centrally monitor and navigate through the network activities of all 70 sites without any hardware. This hardware-free solution makes it cost- and time-efficient both in set-up and in operations.
- ExeonTrace provides visibility into Planzer's highly distributed IT infrastructure.
- Planzer's security team regularly checks ExeonTrace's UI and investigates the anomalies triggered by ExeonTrace. Anomalies consider historic data and make them visual in order to find root causes efficiently.
- ExeonTrace is not only used by the security but also by the operations team in order to monitor the usage of the systems across all locations, to plan as well as to verify network changes (e.g. migration of services to the cloud).
- ExeonTrace provides additional security for the whole company network and especially for the business-critical legacy systems, as monitoring rules are even more restricted.

## Get in touch with us!

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